

CHALET LANTANA

Dear Guest,

Welcome to Chalet Lantana. We hope that everything is according to your wishes, and we wish you a pleasant stay in Austria and in our Chalet.

If anything is not according to your wishes or expectations, we would like to hear about it as soon as possible. For important phone numbers, please refer to the guest book.

To make the stay of all of our guests as pleasant as possible, we have several house rules.

- We would ask you to smoke outside
- We ask you to make correct and careful use of the inventory. If anything breaks, please let us know asap.
- We ask you, in your absence to turn down/off the (floor) heating. The Thermostat button for the floorheating can be found on the wall in the living room and bathrooms.
- It is forbidden to enter the house wearing skishoes. You can keep your ski shoes in the storage room, on the heating elements.
- User manuals for appliances can be found in the television cupboard.
- In Austria, a lot of attention is given to the separation of garbage, and we ask you to help with that. The grey garbagebin will just be emptied once a month. In the storage room there are bins that separate garbage (plastic, paper, metal and glass). Would you empty these before your departure at the containers at the street ?
- The chalet will be cleaned by a cleaning service. However, we expect of you that you leave the chalet and inventory proper and clean behind.
 - Everything back in place the way you found it. (s.a. gardenfurniture under the terrace roof and foldable chairs and swing inside.)
 - Refrigerator and freezer empty and off
 - Garbage bins empty
 - Dishes clean
 - All appliances off
 - Heating off (pilot light in the winter on)
 - Also we ask you to take the sheets off the beds. Place all the bed sheets, covers and pillowcovers on the second floor hallway.In case the chalet is not left in a proper state, we will withhold any costs to cover the cleaning and/or fixing.
- If the chalet is left in proper condition and no broken appliances, etc. have been discovered, we will pay back the deposit within 14 days.

If you have any questions, remarks and/or suggestions, please let us know by email: info@chaletlantana.nl. We wish you a pleasant stay.

Kind regards,
René en Ciska